Clinical Protocols – OTN Templates and Guides

Physicians and program teams who provide telemedicine clinical services use clinical protocols to support their activities. The development of a protocol is an opportunity to review the process and information flow required to ensure that the telemedicine experience is the best possible encounter for patients/residents and the health care providers.

A protocol is helpful as it:
- Articulates the expectations of the patient site and the consultant site, and who is responsible for the various aspects of an event
- Identifies the types of patients and referrals that are appropriate for a telemedicine consult
- Outlines the process for referrals and communication before, during and after an appointment
- Identifies the tests, assessments and/or lab work required to support the consult

OTN Templates and Guides for Physicians and Program Teams
Clinical Protocol Outline
https://otn.ca/sites/default/files/tm_clinical_protocol_outline.doc
Guide for Developing Clinical Protocols
https://otn.ca/sites/default/files/instructions_for_completing_tm_protocols.pdf